



*Bay Park Dental Group  
Tessa L. Miller, D.D.S. & Associates  
2619 Clairemont Drive  
San Diego, CA 92117*

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Dear Patient,

Welcome to our practice, **Bay Park Dental Group**. We are pleased you have chosen us to provide your dental care and look forward to getting to know you.

Please take a few moments to familiarize yourself with our office policy and complete the following forms.

### **Office Policy**

We invite our patients to arrive early to their appointments and enjoy complimentary refreshments, periodicals, and television while they wait in our reception area. Please notify us right away if you are running late or having difficulty finding parking. Our patients are always welcome to park in the church parking lot and shopping center lot behind our building. Please be aware that if you are more than a few minutes late, it may be necessary to reschedule your appointment depending on the length of the original appointment.

If you are taking any medication, please bring an accurate and updated list of their names with you to your appointment. If you need pre-medication prior to dental procedures, please bring proper medical documentation for the pre-medication.

### **Payment Policy**

A treatment plan with the estimated costs (patient copayment) will always be presented to you prior to the start of treatment. Please keep in mind the estimated costs are an **estimate** and may be subject to change. As a courtesy to you, we will bill your insurance for their portion while your **estimated share (copay) is due at the time of service.**

Please feel free to always ask questions. You are important to us and we want you to be informed about your dental health. We look forward to getting to know you!

Sincerely,  
Tessa Miller D.D.S. and Associates



**Patient and/or Insured Authorization for "Signature on File"**

(Release of information/financial responsibility/ authorization for payment)

Please read the following policy carefully and sign at the bottom of the page.

I \_\_\_\_\_, hereby authorize the office of Dr. Tessa Miller and Associates, a Professional Dental Corporation, to affix my name to any and all claims or documents related to any and all health benefits due to me.

I hereby authorize payment of dental benefits, otherwise payable to me, directly to the dental office of Dr. Tessa Miller. I agree to be responsible for all charges for dental services not paid by my dental benefit plan. To the extent permitted under applicable law, I authorize the release of any information (including x rays, charting, and chart notes) related to a claim so that payment may be remitted to the office of Dr. Tessa Miller.

- As a patient with insurance benefits, you are responsible for payment for all services rendered according to the list of surcharges set by your dental insurance. Fees for services are paid at the time the services are rendered.
- Although fees are given with every treatment plan, they are subject to change at any time for any such reasons: changes in treatment plan due to unexpected circumstances, insurance underpayments on elective treatments or upgrades, or outright denial of claims. Under the above circumstances and also those that may not be listed here, you will be responsible for any remaining balance and are expected to pay-in-full.

\_\_\_\_\_ I understand that as a contracted provider, Dr. Tessa Miller is not allowed  
Initial to provide insurance fees to any patient not covered under that insurance.

**Cancellation Policy**

As we have set aside your appointment time specifically for you and do not double book patients, **please give us at least a 2 business day notice if you need to reschedule or cancel your appointment. Failure to provide adequate notice may result in a charge of \$50/hour to your account or the requirement of a fully refundable deposit for the next appointment.** This charge is to be paid before any future appointments are made and prior to continuing treatment unless otherwise agreed with Dr. Tessa Miller and/or her staff.

\_\_\_\_\_  
Signature of Patient or Guardian

\_\_\_\_\_  
Date



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### Patient Information

Legal Name: \_\_\_\_\_ Birth date: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Prefer to be called: \_\_\_\_\_ Title (circle): **Mr. Mrs. Ms. Dr.**

Home Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Occupation: \_\_\_\_\_ Employer: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Marital Status (circle): **S M W D**

**Dental Insurance?** Yes \_\_\_ No \_\_\_ Insurance Company: \_\_\_\_\_ Policy #: \_\_\_\_\_

Subscriber's Name: \_\_\_\_\_ Employer: \_\_\_\_\_

Subscriber's SSN: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Subscriber's Birth date: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Member ID: \_\_\_\_\_ Insurance Company Phone Number: \_\_\_\_\_

Financially Responsible Person: \_\_\_\_\_

Responsible Person's address (if different from above): \_\_\_\_\_

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### Review of Chief Concern

- Why are you seeking dental care at this time? \_\_\_\_\_
- Description of chief concern (onset, duration, intensity, frequency, etc.): \_\_\_\_\_
- Do you have discomfort to any of the following? Hot: \_\_\_\_\_ Cold: \_\_\_\_\_ Sweets: \_\_\_\_\_  
Chewing: \_\_\_\_\_

### Areas you would like more information on:

<input type="checkbox"/> Prosthodontics	<input type="checkbox"/> Dentures
<input type="checkbox"/> Implants	<input type="checkbox"/> Whitening
<input type="checkbox"/> Veneers	<input type="checkbox"/> Orthodontics
<input type="checkbox"/> Gum Disease	<input type="checkbox"/> Oral Surgery
<input type="checkbox"/> Desensitizing Procedures	



**Dental History**

Former Dentist: \_\_\_\_\_ City: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Date of last visit: \_\_\_\_\_ Services rendered: \_\_\_\_\_

Date of last X rays: \_\_\_\_\_ Last cleaning: \_\_\_\_\_

How often do you have your teeth professionally cleaned? \_\_\_\_\_

<b>How often do you brush?</b> _____ /day	<b>floss:</b> _____ /week
<b>Do you use fluoride toothpaste?</b> _____	<b>Mouthwash/rinse?</b> _____
<b>Do your gums bleed while brushing/flossing?</b> _____	

**Medical History**

Physician's name: \_\_\_\_\_ Phone: \_\_\_\_\_

Are you receiving any treatment for a medical condition? (circle) Yes No

If yes, what conditions? \_\_\_\_\_

Have you been hospitalized or had a serious illness within the past 5 years? (circle) Yes No

Please list any medications you are actively taking (including over-the counter, vitamins, supplements): \_\_\_\_\_

Are you allergic to any of the following:

<input type="checkbox"/> Penicillin	<input type="checkbox"/> Latex
<input type="checkbox"/> Amoxicillin	<input type="checkbox"/> Ibuprofen
<input type="checkbox"/> Codeine	<input type="checkbox"/> Other: _____
<input type="checkbox"/> Local injected anesthetics	

Do you smoke? (circle) Yes No How much per day? \_\_\_\_\_ # of years? \_\_\_\_\_

Do you drink? (circle) Yes No How much per day? \_\_\_\_\_

Are you using any recreational drugs? (circle) Yes No, If YES please list: \_\_\_\_\_



**Please check any of the following which you have or had in the past:**

<input type="checkbox"/> Heart Disease/Attack <input type="checkbox"/> Heart failure <input type="checkbox"/> Angina/Chest Pain <input type="checkbox"/> High Blood Pressure <input type="checkbox"/> Heart Murmur <input type="checkbox"/> Mitral Valve Prolapse <input type="checkbox"/> Rheumatic Fever <input type="checkbox"/> Congenital Heart Disease <input type="checkbox"/> Scarlet Fever <input type="checkbox"/> Artificial Heart Valve <input type="checkbox"/> Pacemaker <input type="checkbox"/> Heart Surgery <input type="checkbox"/> Stroke <input type="checkbox"/> Kidney Problems <input type="checkbox"/> Ulcers <input type="checkbox"/> Emphysema <input type="checkbox"/> Cough <input type="checkbox"/> Tuberculosis	<input type="checkbox"/> Asthma <input type="checkbox"/> Hay Fever <input type="checkbox"/> Sinus Problems <input type="checkbox"/> Allergies/Hives <input type="checkbox"/> Diabetes <input type="checkbox"/> Thyroid Disease <input type="checkbox"/> X-ray or Cobalt Treatment <input type="checkbox"/> Chemotherapy <input type="checkbox"/> Cancer/Radiation Treatment <input type="checkbox"/> Arthritis <input type="checkbox"/> Rheumatism <input type="checkbox"/> Lupus <input type="checkbox"/> Steroid Medicine <input type="checkbox"/> Glaucoma <input type="checkbox"/> Pain in jaw joints <input type="checkbox"/> Artificial Joints	<input type="checkbox"/> Hepatitis A <input type="checkbox"/> Hepatitis B <input type="checkbox"/> Hepatitis C <input type="checkbox"/> Liver Disease <input type="checkbox"/> Jaundice <input type="checkbox"/> Blood Transfusion <input type="checkbox"/> Drug/Alcohol Addiction <input type="checkbox"/> HIV/AIDS <input type="checkbox"/> Hemophilia <input type="checkbox"/> Venereal Disease <input type="checkbox"/> Cold Sores <input type="checkbox"/> Epilepsy <input type="checkbox"/> Fainting/Dizziness <input type="checkbox"/> Nervousness <input type="checkbox"/> Psychiatric Treatment <input type="checkbox"/> Sickle Cell Disease <input type="checkbox"/> Bruise/Bleed Easily <input type="checkbox"/> Anemia
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**Women:** Are you/do you suspect you are pregnant? (circle) Yes No  
 Are you nursing? (circle) Yes No

**Consent (please initial each paragraph and sign at the bottom of the page)**

\_\_\_\_\_ I authorize the doctor and dental assistant to take x-rays, impressions, photographs, or any other diagnostic aids to make a thorough dental diagnosis. These diagnostic aids will be used to formulate treatment plans, may be shared with other doctors, dental laboratories, or my dental insurance.

\_\_\_\_\_ I will then authorize doctor to perform dental treatment, administer medication, and therapy as explained to me in advance.

\_\_\_\_\_ I understand there are possible risks and complications associated with the administration of local anesthetics and drugs (such as swelling, bleeding, pain, nausea, bruising, tingling, allergic reactions, hematoma (swelling or bleeding the near injection site), fainting, coma, or death).

\_\_\_\_\_ I understand that responsibility for payment for dental services provided in this office for myself or my dependants is mine, due, and payable at the time services are rendered.

Signature \_\_\_\_\_ Relationship to patient: \_\_\_\_\_ Date: \_\_\_\_\_

\_\_\_\_\_  
Last Name                      First Name    MI

Patient record#: \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

**ACKNOWLEDGMENT OF RECEIPT  
OF NOTICE OF PRIVACY  
PRACTICES**

By signing below, I am acknowledging that:

I am either the patient or the patient's personal representative;

I have received a copy of the "Notice of Privacy Practices" for \_\_\_\_\_  
County/District Health Department; and

I understand that I may contact the person named in the Notice if I have questions  
about the content of the Notice.

\_\_\_\_\_  
Signature of patient or parent/legal guardian/legally responsible person

\_\_\_\_\_  
Date

\_\_\_\_\_  
Description of relationship to patient

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**TO BE COMPLETED BY STAFF**

**Complete all applicable parts—Please refer to instructions**

*Part 1. Complete if signature requested but not obtained:*

Staff member sought but was unable to obtain an acknowledgment from the patient or the  
patient's personal representative for the following reason:

Patient/personal representative refused to sign form

Other \_\_\_\_\_

*Part 2. Complete if patient/personal representative unavailable to sign form on first date of  
service delivery:*

Form mailed/sent to patient/personal representative on \_\_\_\_\_.  
Date

*Part 3. Complete if either Part 1 or Part 2 completed:*

\_\_\_\_\_  
Signature of staff member

\_\_\_\_\_  
Date

\_\_\_\_\_  
Last Name      First Name      MI

**AVISO DE PROCEDIMIENTOS DE  
PRIVACIDAD**

Patient record#: \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Firmando abajo, estoy reconociendo eso:

Soy del paciente el representante personal paciente o;

He recibido una copia **del aviso de procedimientos de privacidad para** \_\_\_\_\_

Departamento de la salud del condado/del distrito; y

Entiendo que puedo entrar en contacto con a la persona nombrada en el aviso si tengo preguntas sobre el contenido del aviso.

\_\_\_\_\_  
Firma del paciente o del padre/del guarda legal/de la persona legalmente responsable      Fecha

\_\_\_\_\_  
Descripción de la relación al paciente

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**TO BE COMPLETED BY STAFF**

**Complete all applicable parts—Please refer to instructions**

*Part 1. Complete if signature requested but not obtained:*

Staff member sought but was unable to obtain an acknowledgment from the patient or the patient's personal representative for the following reason:

Patient/personal representative refused to sign form

Other \_\_\_\_\_

*Part 2. Complete if patient/personal representative unavailable to sign form on first date of service delivery:*

Form mailed/sent to patient/personal representative on \_\_\_\_\_  
Date

*Part 3. Complete if either Part 1 or Part 2 completed:*

\_\_\_\_\_  
Signature of staff member      Date

## INSTRUCTIONS ACKNOWLEDGMENT FORM

### Purpose of the Form

Under the HIPAA Privacy Rule, the local health department is required to disseminate its Notice of Privacy Practices to all patients upon the first delivery of service after April 14, 2003, and to make a good faith effort to obtain the patient's acknowledgment that he or she has received the Notice. If the acknowledgment cannot be obtained, the department must document that it attempted to obtain the acknowledgment and the reason it was unable to do so.<sup>1</sup> This Acknowledgment Form serves two purposes:

Top portion: The signature of the patient (or the patient's personal representative) on the top portion of the form documents the acknowledgment of receipt of the Notice of Privacy Practices.

Bottom portion: If the signature of the patient or personal representative is not obtained on the top portion of the form, the bottom portion provides a place for the staff member to document his or her good faith effort to obtain the acknowledgment.

### Instructions for Staff

Step One: Provide the Notice of Privacy Practices to patients receiving services for the first time since April 14, 2003.

- a. In most cases, you will be able to give the Notice directly to the patient or the patient's personal representative (such as a parent or guardian). If you are able to do this, proceed to Step Two, below.
- b. In some cases, you will not be able to give the Notice directly to the patient or personal representative. For example, a patient with a personal representative may be presented for care by someone other than the personal representative or you may provide care to someone for the first time over the telephone. In such cases, you should mail the Notice to the patient or the patient's personal representative, or ask the person who presents the patient for care to deliver the Notice to the personal representative. If you must do this, skip Step Two and go directly to Step Three, below.

Step Two: If the patient or personal representative is available, complete the name, patient record number, and DOB portions of an Acknowledgment Form, then ask the patient or personal representative to sign and date the top portion (above the bold line) of the form.

- a. If you obtain the signature, file the form [*health department may choose to specify where the form is to be filed*]. You do not need to complete the bottom portion of the form. This completes the process. You do not need to complete Steps Three and Four below.

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<sup>1</sup> Section 164.520 of the HIPAA Privacy Rule (45 C.F.R. § 164.520).



- b. If you do not obtain the signature, complete Parts 1 and 3 in the bottom portion of the form. File the form. This completes the process. You do not need to complete Steps Three and Four below.

Step Three: If the patient or the patient's personal representative is not available to sign the Acknowledgment Form, complete the name, patient record number, and DOB portions of *two separate* Acknowledgment Forms and do all of the following:

- a. First Acknowledgment Form: Mail or send the first Acknowledgment Form to the patient or personal representative along with the Notice of Privacy Practices, and ask the patient or personal representative to sign and return the form.

Example: An adult aunt of a child brings the child to the health department for immunizations. The aunt has been authorized by the child's parent to obtain the immunizations, but the aunt is not the child's personal representative. The parent is the personal representative. You must send the Notice and an Acknowledgment Form to the parent. Either mail both items to the parent, or give them to the aunt and ask her to deliver them to the parent, along with the request that the parent sign and return the form.

Example: An adult patient contacts the health department for the first time by phone and receives health care over the phone. You must send the Notice and an Acknowledgment Form to the patient, along with the request that he or she sign and return the form.

- b. Second Acknowledgment Form: Complete Parts 2 and 3 of the bottom portion of the second Acknowledgment Form and file it. Go to Step Four.

Step Four: The final step depends upon whether the patient or personal representative signs the Acknowledgment Form and returns it:

- a. If the personal representative signs and returns the form, file the signed form and discard the second form that was previously filed under Step Three, part b, above.
- b. If the personal representative does not sign and return the form, leave the second Acknowledgment Form in the file. It is understood that this second form demonstrates that you made a "good faith effort" to obtain an acknowledgment, as required by the HIPAA Privacy Rule. *[Note: The health department could elect to have additional policies and procedures in place to follow up on outstanding signatures, but such additional steps are not necessarily required].*